Guide to Completing National Registry Recertification 2.0 Application Effective: October 1, 2019

Quick Guide

Introduction:

This *Quick Guide* has been developed and approved by National Registry to assist Virginia providers who are certified with National Registry to complete their recertification application based on the National Continued Competency Program (NCCP). All providers recertifying starting in the 2019 certification cycle are utilizing the 2016 NCCP requirements.

Please follow this step-by-step guide when completing your National Registry recertification application. All answers highlighted in **BOLD** *must* be the response you provide to each question.

Providers who do not maintain their Virginia CE report in alignment with their National Registry certification cycle will not be able to utilize this process. Please remember to use the 'Recertify Me' option in your Virginia EMS portal after your National Registry has been recertified to maintain your CE report in alignment with your National Registry certification cycle.

Note: Recertification Cycle Start Date will be unique to each provider based on when National Registry issues your new certification. Hours accumulated after that start date can be utilized toward the next certification cycle.

Learning Objectives:

Learn how to:

 ✓ complete your recertification application with National Registry using the National Continued Competency Program (NCCP)



The following pages contain line by line instructions without screenshots followed by line by line instructions with screenshots for those who desire visual prompts for each screen being encountered. National Registry has approved this recertification process and all answers that have been provided in BOLD. If you do not follow these instructions, your application may be rejected by National Registry.

If you need assistance in completing your recertification application, please contact the Virginia Office of EMS, Division of Accreditation, Certification and Education for assistance.

SPECIAL NOTE: If you have applied any hours to your National Registry recertification application before following these directions, please remove those hours so that all assigned hours reflect 'zero'.

Summary without Screenshots:

- 1. Open your web browser and log into National Registry at http://nremt.org.
- 2. Log into your existing National Registry account and select 'My Certification'.
 - a. Review the information contained on 'Certification Dashboard'
 - b. Review and update your profile information if necessary by selecting 'Update Profile'.
 - c. Review and manage your agency affiliations by selecting 'Manage Affiliations'. You do have the option to affiliate with multiple agencies.
 - d. Your recertification cycle will be specific to you based on your recertification date. All courses used to recertify must fall between the dates listed on your recertification cycle.
- 3. Select 'Manage My Education' to access the 'Manage Education for Recertification' screen.
- 4. Your current Recert Model will be **NCCP 2016**.
- 5. At the bottom of the page select 'Add a Course'
 - a. Course Type select 'Refresher Course/National Component Course'
 - b. Course Name Select the level you are recertify at select: 'National Component Course' i.e., (NRP-National Component Course'
 - c. Course Approved by 'State EMS Office and 'Virginia'
 - d. Course Completion Date will be the date that you completed your NCCR (Category 1) required hours on your Virginia CE report
 - e. Course Duration
 - i. Paramedic '30 Hours: 00 Minutes'
 - ii. AEMT '25 Hours: 00 Minutes'
 - iii. EMT '20 Hours: 00 Minutes'
 - iv. EMR '8 Hours: 00 Minutes'
 - f. 'Did you teach this course?' 'No' unless you were the instructor for all hours listed on your CE report.
 - g. 'Was an instructor present at this course?' 'Yes'
 - h. 'Course Location'
 - i. Country 'United States'
 - ii. State 'Virginia'
 - iii. City 'Glen Allen'
 - i. 'Additional Course Information'
 - i. Sponsor 'Virginia Office of EMS'
- 6. Click on 'Save & Add Another Course'
 - a. Under Course Type select 'Continuing Education Course'
 - b. Course Name 'Virginia Approved LCCR Topics'
 - c. Course Approved by 'Virginia'
 - d. Course Completion Date will be the date that you completed your LCCR/ICCR (Category 2) hours on your Virginia CE report
 - e. Course Duration
 - i. Paramedic '15 Hours: 00 Minutes'
 - ii. AEMT '12 Hours: 30 Minutes'
 - iii. EMT '10 Hours: 00 Minutes'
 - iv. EMR '4 Hours: 00 Minutes'
 - f. 'Did you teach this course?' 'No' unless you were the instructor for all hours listed on your CE report.
 - g. 'Was an instructor present at this course?' 'Yes'

- h. 'Course Location'
 - i. Country 'United States'
 - ii. State 'Virginia'
 - iii. City 'Glen Allen'
- i. 'Additional Course Information'
 - i. Sponsor 'Virginia Office of EMS'
- 7. Click on 'Save & Add Another Course
 - a. Under Course Type select 'Continuing Education Course'
 - b. Course Name 'Virginia Approved ICCR Topics'
 - c. Course Approved by 'Virginia'
 - d. Course Completion Date will be the date that you completed your LCCR/ICCR (Category 2) hours on your Virginia CE report
 - e. Course Duration
 - i. Paramedic '15 Hours: 00 Minutes'
 - ii. AEMT '12 Hours: 30 Minutes'
 - iii. EMT '10 Hours: 00 Minutes'
 - iv. EMR '4 Hours: 00 Minutes'
 - f. 'Did you teach this course?' 'No' unless you were the instructor for all hours listed on your CE report.
 - g. 'Was an instructor present at this course?' 'Yes'
 - h. 'Course Location'
 - i. Country 'United States'
 - ii. State 'Virginia'
 - iii. City 'Glen Allen'
 - i. 'Additional Course Information'
 - i. Sponsor 'Virginia Office of EMS'
- 8. Click on 'Save & View Transcript'
- 9. On 'My Professional Transcript' you should now see the entries you made above with each reflecting 'Unassigned' under 'Recert Topic Map'
- 10. Click on 'Unassigned' on the 'Refresher/National Component Course'.
 - a. Click 'Assign' on Airway/Respiration/Ventilation and the required hours will be assigned.
 - b. Click 'Assign' on Cardiology and the required hours will be assigned.
 - c. Click 'Assign' on Trauma and the required hours will be assigned.
 - d. Click 'Assign' on Medical and the required hours will be assigned.
 - e. Click 'Assign' on Operations and the required hours will be assigned.
- 11. Click on 'View Courses'.
- 12. Click on "Unassigned' on the 'Virginia Approved LCCR Topcs'
 - a. "Click 'Assign' and the required hours will be assigned.
- 13. Click on 'View Courses'.
- 14. Click on "Unassigned' on the 'Virginia Approved ICCR Topcs'
 - a. "Click 'Assign' and the required hours will be assigned.
- 15. Click on 'View Courses'. You should now see that all hours are fully assigned.
- 16. On left hand side of the page click on 'Recert Application'
- 17. On 'Profile and Workforce Information', click on 'START'
- 18. **'Workforce Information'** Complete the questionnaire. If you work for more than one agency, respond with the answers to the agency that you consider your primary agency. When all questions are answered, click **Finish**.
- 19. Select Legal Pathway & Criminal Conviction and respond accordingly
- 20. Select '**Terms of Certification'**, read each statement. You can click to approve each statement or at the bottom of the screen select '**Approve All**'
- 21. Select 'Payment', complete your payment method and click on 'Submit Payment'. Payment will be submitted and your 'Payment Information' summary will appear. Select 'Print Receipt' if you desire.
- 22. Click on 'Back to Application'.
- 23. Under 'Submission' select 'Submit Application'
- You may be selected to complete a survey. If selected you can choose to participate, not participate or to be reminded later. If you select 'Remind Me Later' you will be asked to provide an email address
- 25. Under your 'Recert Application' you can review the status of your recertification application.
- 26. If you wish to change your status to 'Inactive' you can do so on this screen.

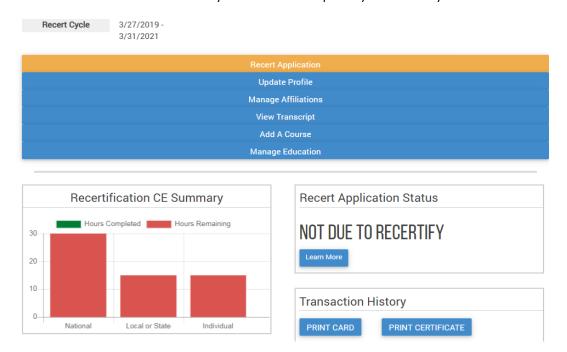
Step 1 Accessing the National Registry Website

a. Open your web browser and log into National Registry at http://nremt.org.



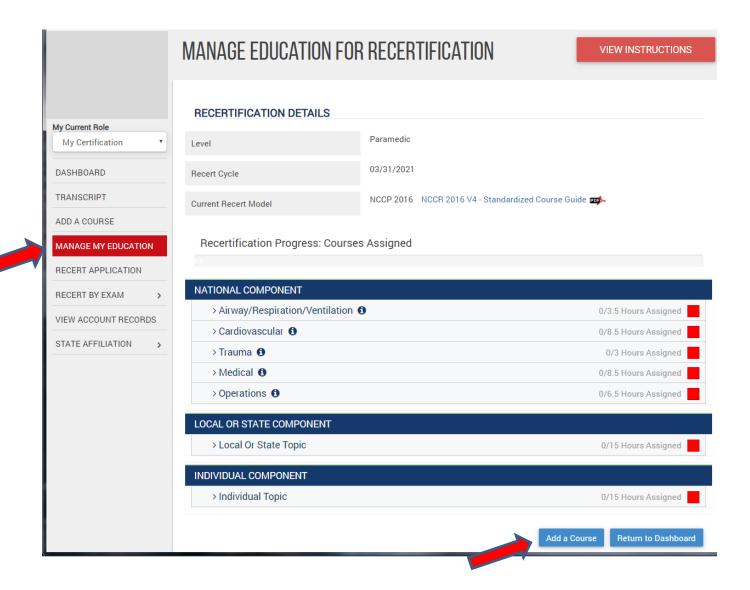
Step 2 Accessing Recertification Application

- 1. Log into your existing National Registry account and my current role will be 'My Certification'.
 - 1) Review the information contained on 'Dashboard'
 - a. Review and update your profile information if necessary by selecting 'Update Profile'.
 - b. Review and manage your agency affiliations by selecting 'Manage Affiliations'. You do have the option to affiliate with multiple agencies.
 - c. Your recertification cycle is become 'unique' to you based on your recertification date.



Step 2 Accessing Recertification Application (continued)

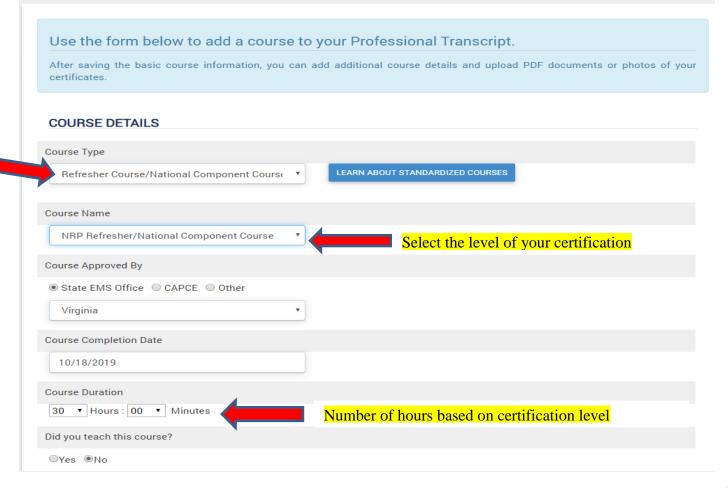
- 2. Select 'Manage My Education' to access the 'Manage Education for Recertification' screen.
- 3. Your current Recert Model will be NCCP 2016.



Step 3 Adding Courses (NCCR/LCCR/ICCR)

- 1. After changing your recertification model, on the left side of the page select 'Add a Course'
 - a. Under Course Type select 'Refresher Course/National Component Course'
 - b. Course Name 'Level you are recertifying (EMR, EMT, AEMT, NRP National Component Course'
 - c. Course Approved by State EMS Office 'Virginia'
 - d. Course Completion Date will be the date that you completed your NCCR (Category 1) required hours on your Virginia CE report
 - e. Course Duration
 - i. Paramedic '30 Hours: 00 Minutes'
 - ii. AEMT '25 Hours: 00 Minutes'
 - iii. EMT '20 Hours: 00 Minutes'
 - iv. EMR '8 Hours: 00 Minutes'
 - f. 'Did you teach this course?' 'No' unless you were the instructor for all hours listed on your CE report.
 - g. 'Was an instructor present at this course?' 'Yes'
 - h. 'Course Location'
 - i. Country 'United States'
 - ii. State 'Virginia'
 - iii. City 'Glen Allen'
 - i. 'Additional Course Information'
 - i. Sponsor 'Virginia Office of EMS'

ADD A NEW COURSE



- 2. At bottom of page, click on 'Save & Add Another Course'
 - a. Under Course Type select 'Continuing Education Course'
 - b. Course Name 'Virginia Approved LCCR Topics'

- c. Course Approved by 'Virginia'
- d. Course Completion Date will be the date that you completed your LCCR/ICCR (Category 2) hours on your Virginia CE report
- e. Course Duration
 - i. Paramedic '15 Hours: 00 Minutes'
 - ii. AEMT '12 Hours: 30 Minutes'
 - iii. EMT '10 Hours: 00 Minutes'
 - iv. EMR '4 Hours: 00 Minutes'
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 - i. Country 'United States'
 - ii. State 'Virginia'
 - iii. City 'Glen Allen'
- i. 'Additional Course Information'
 - i. Sponsor 'Virginia Office of EMS'

ADD A NEW COURSE

Use the form below to add a course to your Professional Transcript. After saving the basic course information, you can add additional course details and upload PDF documents or photos of your certificates. **COURSE DETAILS** Course Type **Continuing Education Course** Course Name Virginia Approved LCCR Topics Course Approved By ■ State EMS Office
■ CAPCE
■ Other Virginia Course Completion Date 10/18/2019 Course Duration 15 ▼ Hours : 00 ▼ Minutes Number of hours based on certification level Did you teach this course?

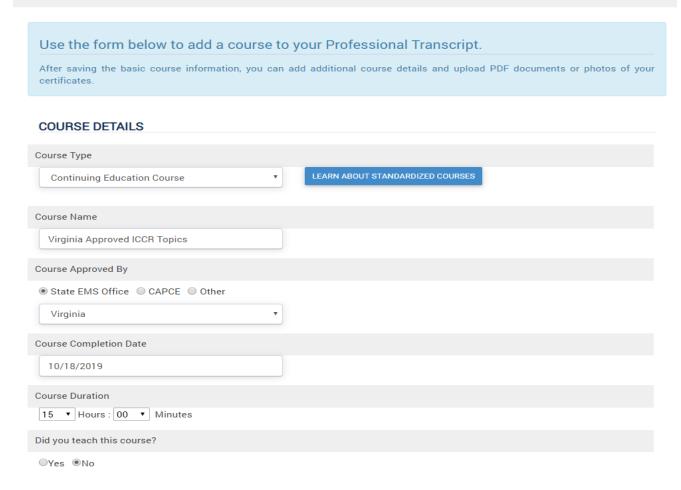
- At bottom of page click on 'Save and Add Another Course'
 - a. Under Course Type select 'Continuing Education Course'
 - b. Course Name 'Virginia Approved ICCR Topics'
 - c. Course Approved by 'Virginia'
 - d. Course Completion Date will be the date that you completed your LCCR/ICCR (Category 2) hours on your Virginia CE report
 - e. Course Duration

○Yes ●No

- i. Paramedic '15 Hours: 00 Minutes'
- ii. AEMT '12 Hours: 30 Minutes'

- iii. EMT '10 Hours: 00 Minutes'
- iv. EMR '4 Hours: 00 Minutes'
- f. 'Did you teach this course?' 'No' unless you were the instructor for all hours listed on your CE report.
- g. 'Was an instructor present at this course?' 'Yes'
- h. 'Course Location'
 - i. Country 'United States'
 - ii. State 'Virginia'
 - iii. City 'Glen Allen'
- i. 'Additional Course Information'
 - i. Sponsor Virginia Office of EMS

ADD A NEW COURSE



4. Click on 'Save & View Transcript'



Step 4 Assigning NCCR, LCCR and ICCR Hours

1. On 'My Professional Transcript' you should now see the following entries with all courses 'Unassigned'

MY PROFESSIONAL TRANSCRIPT

Easily record all of your Continuing Education and training here in your Professional EMS Transcript.

Never lose your course certificates or records again! After you add a course to your transcript, you can upload PDFs or images of the course certificates, cards, or other important records. When it's time for you to renew your National Registry status, click on the Course Name to quickly allocate the course to your Recertification Application.

Don't just upload the courses required to maintain your National Registry status, we encourage you to use this to track and store all of your professional continuing education. Imagine five or ten years from now having the ability to access your complete CE record!



Click on 'Unassigned' on the 'Refresher/National Component Course'

▼ Date	Course Name	⇒ Duration	♦ Attachments	\$ Source	Lo	Recert Topic + Map
10/18/2019	NRP Refresher/National Component Course	30h 0m		Manual	Glen Alle Virginia	Unassigned

3. Click on 'Assign' beside each of the five topic areas and the appropriate number of hours will be assigned and the box will turn green.

COURSE NAME: NRP REFRESHER/NATIONAL COMPONENT COURSE

Current Recert Model NCCP 2016

Course Hours Not Assigned

30

National Component

Topics	Current Course Hours	Total Hours Assigned	Hours Required
Airway/Respiration/Ventilation •	3.5 ASSIGN	0	3.5
Cardiovascular •	8.5 ASSIGN	0	8.5
☐ Trauma ③	3 ASSIGN	0	3
Medical 1	8.5 ASSIGN	0	8.5
Operations 1	6.5 ASSIGN	0	6.5

COURSE NAME: NRP REFRESHER/NATIONAL COMPONENT COURSE

Current Recert Model

NCCP 2016

Course Hours Not Assigned



National Component

Topics	Current Course Hours	Total Hours Assigned	Hours Required
Airway/Respiration/Ventilation	3.5 Edit REMOVE	3.5	3.5
Cardiovascular •	8.5 Edit REMOVE	8.5	8.5
▼ Trauma •	3 Edit REMOVE	3	3
Medical 1	8.5 Edit REMOVE	8.5	8.5
Operations (1)	6.5 Edit REMOVE	6.5	6.5

- 4. Click on 'View Courses' at bottom of page
- 5. Click on 'Unassigned' on the 'Local or State Component'

					_	
10/18/2019	Virginia Approved LCCR Topics	15h 0m	Manual	Glen Allen	Unassigned	
	3 11			Virginia	• 3	
				virginia		

6. Click on 'Assign' and the hours will be applied and the box will turn green.

Local or State Component

Topics	course Hours	Total Hours Assigned	Hours Required
Local or State Topic	15 ASSIGN	0	15

Local or State Component

Topics	Current Course Hours	Total Hours Assigned	Hours Required
✓ Local or State Topic	15 Edit REMOVE	15	15

- 7. Click on 'View Courses' at the bottom of page.
- 8. Click on 'Unassigned' on the 'Individual Component'



9. Click on 'Assign' and the hours will be applied and the box will turn green.

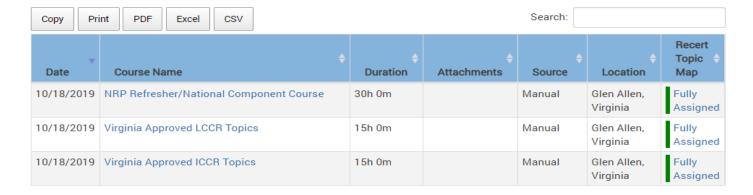
Individual Component



Individual Component

Topics	Current Course Hours	Total Hours Assigned	Hours Required	
Individual Topic	15 Edit REMOVE	15	15	

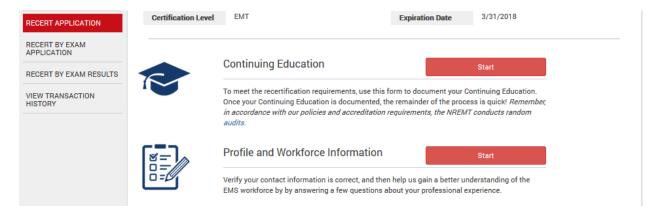
10. Click on 'View Courses'. All hours will not be assigned.



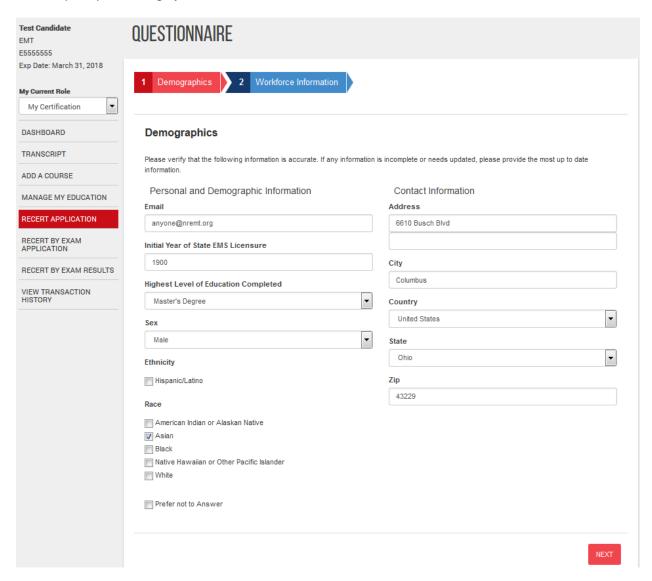


Step 5 **Submitting Recertification Application**

- 1. On left hand side of the page click on 'Recert Application'
- On 'Profile and Workforce Information', click on 'START'



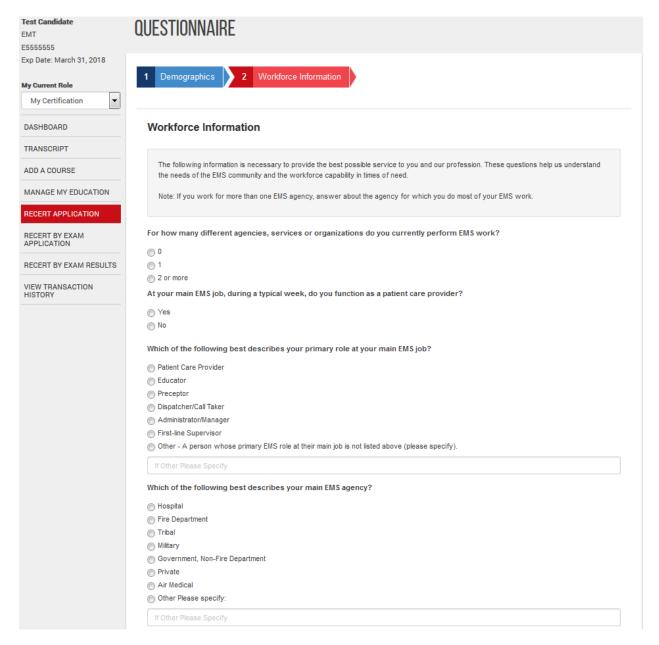
Complete your Demographics information and click 'Next'





Step 7 Submitting Recertification Application (continued)

4. 'Workforce Information' – Complete the questionnaire. If you work for more than one agency, respond with the answers to the agency that you consider your primary agency. When all questions are answered, click **Finish**.



(continued)



Submitting Recertification Application (continued) Which of the following best describes the primary type of service provided by your main EMS agency? If more than one type of service is provided, pick the service with the greatest number of calls in the past 12 months. Primarily 911 response with or without transport capability Primarily medical transport (convalescent) Equal mix of 911 and medical transport (convalescent) Clinical services Mobile Integrated Healthcare & Community Paramedicine Other - Please specify: If Other Please Specify Volunteers are licensed EMS workers who receive nominal or no compensation for their provision of EMS services at the agency. At your main EMS job, are you a volunteer EMS provider? Yes No At any of your other EMS jobs, are you a volunteer EMS provider? Yes ⊚ No Which of the following best describes your employment status at your main EMS job? Full-time Part-time How long have you been employed or volunteered at your main EMS job? Less than one year 1-2 years 3-4 years 5-7 years 8-10 years 11-15 years 16-20 years 21 or more years Which of the following best describes the community in which you do most of your EMS work? Rural area (less than 2,500 people) Small town (2,500 - 24,999 people) Medium town (25,000 -74,999 people) Large town (75,000 - 149,999 people) Mid-sized city (150,000 - 499,999 people) Suburb/fringe of a mid-sized city Large city (500,000 or more people) Suburb/fringe of a large city

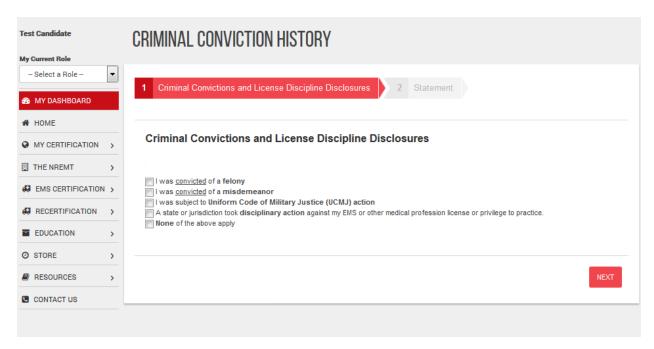
Thank you for participating in the survey. Please click the Finish button to return to your application

Step 7

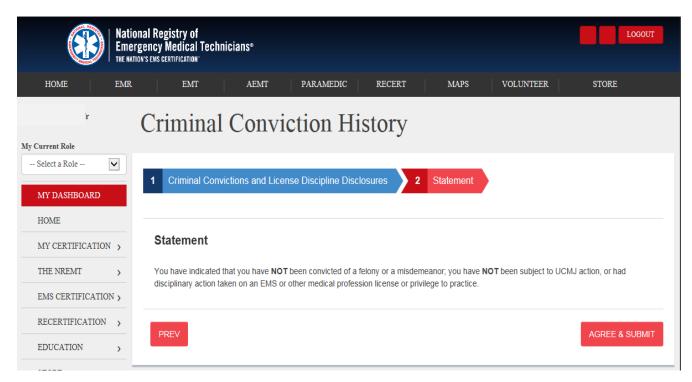


Step 7 Submitting Recertification Application (continued)

5. Select Legal Pathway & Criminal Conviction and respond accordingly



a) If your response is 'NO' you will see the following screen. Read and click 'Agree & Submit'.

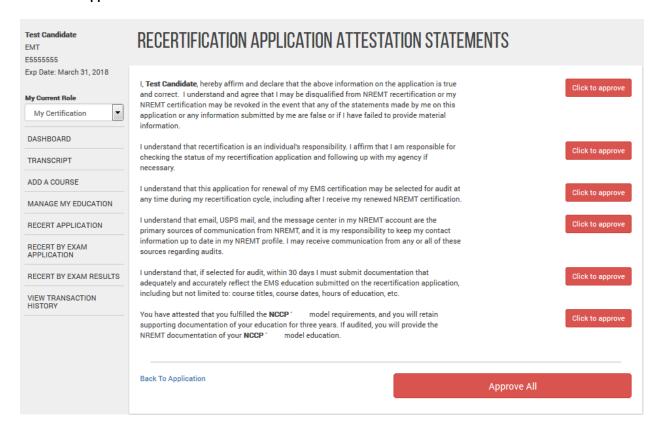


b) If your response is 'YES' you will need to provide all documentation requested to National Registry.

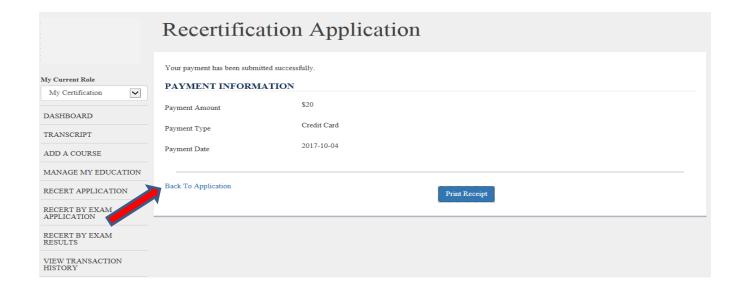


Step 7 Submitting Recertification Application (continued)

6. Select '**Terms of Certification'**, read each statement. You can click to approve each statement or at the bottom of the screen select '**Approve All**'



- 7. Select 'Payment', complete your payment method and click on 'Submit Payment'. Payment will be submitted and your 'Payment Information'. Select 'Print Receipt' if you desire.
- 8. Click on 'Back to Application'.





Step 8 Submitting Your Application

Under 'Submission' select 'Submit Application'



2. You may be selected to complete a survey. If selected you can choose to participate, not participate or to be reminded later. If you select 'Remind Me Later' you will be asked to provide an email address

The National Registry of EMTs (NREMT) is conducting a survey of EMS professionals. The results of this survey will help us better understand EMS workforce issues and the status of our profession

You have been selected to provide your valuable input as an EMS professional. Your help is entirely voluntary. Your recertification application will not be affected by your participation in this survey, and this is not a part of your recertification application. Your recertification application has already been submitted. The NREMT does not mandate or require participation in this project, and there are no penalties associated with not participating or discontinuing participation at any time.

There are no foreseeable risks in participation in this survey. Completion of the survey should take about 5-10 minutes. Your responses will be kept confidential. You may refuse to answer any question by selecting "Next" to move to the next question. Additionally, you can quit the survey at any time.

Your privacy is important to us, and your responses will be kept absolutely confidential. Only data summarizing groups of participants will be reported. If you have any questions, or want to obtain more information about this very important project, please contact the NREMT Research Department at 614-888-4484 or via email at research@nremt.org. If you have concerns or questions about your rights as a participant, you can contact the Chair of AIR's Institutional Review Board (which is responsible for the protection of study participants) at IRBChair@air.org or toll-free at 1-800-634-0797.

The time you spend answering this questionnaire can have a real impact on our profession.

By clicking the option below you are consenting to participate in this study. Optionally, you may request to be reminded and complete the survey at another time.

Once again thank you for your help!

Respectfully,

The NREMT Research Team

Your participation is important to us. Please select a choice below.

O I consent to participate

Please remind me later
O I do not wish to participate

We will send you a personalized link to complete the survey at a later time. Please enter your email address below.



Thank you for expressing interest in this survey. Your response and participation is very important to us. You have been emailed a personalized link to return to the survey again.

If you have any questions, or want to obtain more information about this very important project, please contact the NREMT Research Department at 614-888-4484 or via email at research@nremt.org.



Step 8 Status of Application

1. Under your 'Recert Application' you can review the status. If you wish to change your status to 'Inactive' you can do so on this screen.

